National Student Loan Data System (**NSLDS**) – Know Your **Loan Servicer**

1. Go to: https://www.nslds.ed.gov/npas/index.htm

https://www.nslds.ed.gov/npas/index.htm

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION

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Login

Enter your username and password and select LOGIN if you already have an FSA ID. If you do not have an FSA ID, select the Create An FSA ID tab.

* *Required*

| Log in to NSLDS | Create An FSA ID | Edit My FSA ID |

Username (or Verified E-mail Address) *   ❓

Forgot My Username

Password *   ❓

Forgot My Password

• Create An FSA ID
• Edit My FSA ID
• Frequently Asked Questions

LOGIN ›

2. Click on "Create an FSA ID" tab - - - (**Skip to step #10 if you already created your FSA ID**)

| Log in to NSLDS | Create An FSA ID | Edit My FSA ID |

E-mail   ❓

Confirm E-mail   ❓

Username *   ❓

Password *   ❓

✔ Numbers ✔ Uppercase Letters ✔ Lowercase Letters ✔ Special Characters ✔ 8-30 Characters ☐ Show Text

Confirm Password *   ❓

Are you 13 years of age or older? *
○ I am 13 years of age or older.
○ I am 12 years of age or younger.   ❓

CONTINUE ›

3. Enter required personal information: SSN, DoB, Name

				* Required
Social Security Number *	[ ] - [ ] - [ ] ❓			
	☐ Show Text			
Date of Birth *	[mm/dd/yyyy] ❓			
First Name, Middle Initial, Last Name *	[ ] [ ] [ ] ❓			

CANCEL　　　　　　　　　　　　　　　　　　　　**‹ PREVIOUS**　**CONTINUE ›**

4. Confirm information and enter PIN number and hit Verify

					* Required
Social Security Number:	▉		PIN *	[ ] ❓	
Date of Birth:	▉			*Forgot My PIN*	
First Name, Middle Initial, Last Name:	▉			**VERIFY**	

CANCEL　　　　　　　　　　　　　　　　　　　　**‹ PREVIOUS**　**CONTINUE WITHOUT PIN ›**

5. <mark>If you do not remember your pin: "Continue Without Pin"</mark>
   Confirm mailing address (this should be your parents' home address) then Continue

Mailing Address	[ ] ❓	
City, State, Zip Code	[ ] [-- ▾] [ ] ❓	
Phone	[ ] ❓	
Alternate Phone	[ ] ❓	
Language Preference	◉ English ○ Español ❓	

CANCEL　　　　　　　　　　　　　　　　　　　　　　　　　**CONTINUE ›**

6. Set up Security Questions

Challenge Question 1 *	Select Your Question ▾ ❷
Answer 1 *	[ ] ❷
	☐ Show Text
Challenge Question 2 *	Select Your Question ▾ ❷
Answer 2 *	[ ] ❷
	☐ Show Text
Challenge Question 3 *	Create Your Own Question Here ❷
Answer 3 *	[ ] ❷
	☐ Show Text
Challenge Question 4 *	Create Your Own Question Here ❷
Answer 4 *	[ ] ❷
	☐ Show Text
Challenge Question 5 (Used to access your information over the phone) *	Type a significant date in your life (MM/DD/YYYY) ❷
Answer 5 *	mm/dd/yyyy ❷
	☐ Show Text

7. Read the information, certify that the information is correct, Continue

Read before you proceed.

By submitting this application, you agree not to share your FSA ID with anyone. The security of your FSA ID is important because it can be used to

• electronically sign Federal Student Aid documents
• access your personal records, and
• make binding legal obligations.

If your FSA ID is lost or stolen, you also agree to

☐ I certify that the above information is correct & accept the terms & conditions

CANCEL   ‹ PREVIOUS   CONTINUE ›

8. You will receive a Secure Code via email. Check your email and enter the code, then Continue

Secure Code *   [   ] ❷

CONTINUE WITHOUT VERIFYING   CONTINUE ›

9. Return to LOGIN (enter new user ID and password)

FSA ID Created

You have successfully created your FSA ID.

Identity   Profile   Review & Confirm   Done

RETURN TO LOGIN ›

RETURN TO NSLDS

10. Enter Username and Password (that you just created)

Log in to NSLDS   Create An FSA ID   Edit My FSA ID

Username (or Verified E-mail Address) *   [   ] ?

Forgot My Username

Password *   [   ] ?

Forgot My Password

LOGIN ›

11. Click on the number next to your loan to see the Servicer information

Loans

Please click on number in first column to see details

	Type of Loan	Loan Amount	Loan Date	Disbursed Amount	Canceled Amount	Outstanding Principal	Outstanding Interest
1	DIRECT STAFFORD UNSUBSIDIZED	$3,500	05/24/2014	$3,500	$0	$3,486	$88
2	DIRECT STAFFORD UNSUBSIDIZED	$2,500	08/31/2013	$354	$2,146	$0	$0
3	FFEL CONSOLIDATED	$10,934	08/16/2004	$10,934	$0	$3,805	$0
4	STAFFORD SUBSIDIZED	$5,500	08/01/2002	$5,500	$0	$0	$0
5	STAFFORD SUBSIDIZED	$5,500	12/04/2001	$5,500	$0	$0	$0
	Total DIRECT STAFFORD UNSUBSIDIZED					**$3,486**	**$88**

12. Find the servicer website

Servicer/Lender/Guaranty Agency/ED Servicer Information

Contact Type	Contact
Current ED Servicer:	DEPT OF ED/NELNET PO BOX 740283 ATLANTA GA 30348 888-486-4722 nelnetcustomersolutions@nelnet.com www.nelnet.com

13. Go to the **servicer's website** to create a username and password (if you have not already done so)